

The Hahnemann College for Heilkunst



Refund Policy

Effective September 10th 2010 onwards

When a student withdraws from our program, there are a number of factors to take into consideration regarding a refund. First, the non-refundable deposit (now \$600), the cost of books and the value of the iPod. Additionally, we consider the value of access to the educational material. Normally we would base this second calculation on the number of modules a student has completed, since where students are working through the modules in the usual and expected sequence and timeframe, this is a good proxy for the value of the access to and use of the intellectual property (as study material).

With slight variations dependent on the specific study program, student access to study material generally includes:

1. A personal tutor who is available for questions/answers
2. The Yahoo study group - a valuable learning tool
3. Access to the Dynamic Legacy
4. Study modules (the first six, at a minimum) - readings & audio
5. Teleconferences, where the student participates or can download the audio after
6. Audio recordings included in whichever modules the student has access to
7. Access to Dynamic Philosophy, a key module in the DHHP

Any educational institution would normally charge full tuition for students staying in a program and using lectures, study materials and other student benefits even if the student did not complete assignments. Similarly, where HCH students do not formally work through many (or any) study modules, they are nonetheless a full student and have the benefit of all other aspects of being a student of the HCH.

With this in mind, we are initiating a new refund policy based on access to intellectual property. It is considered active with immediate effect and applies to all students in all programs.

A. If the student registers for a diploma or certificate and then withdraws within three months, the HCH will refund the tuition paid to date, less the non-refundable deposit, and the value of books and iPod. If any modules are completed during this time, the value of these will also be withheld.

B. If the student registers for a diploma or certificate and then withdraws after the three-month window, one of two situations will apply.

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1. Monthly payments: No refund. Regardless of whether or not they are utilizing it, the course material is available to the student. The student has access to all resources at all times.
2. Annual payments: Partial refund based on the number of months in the tuition year during which the student had access to the study material and resources.

To explain by way of an example:

Annual tuition for DHHP: \$5,775 paid at registration

Student is registered for 7 months and then decides to withdraw; she has not completed any modules. In calculating the refund, the monthly tuition amount of \$510 is applied for 7 months (\$3,570) then the difference is calculated between this amount and the tuition paid to date (\$5,775)

The difference is \$2,205.

From this, the usual deductions are applied:

\$600 NRD + \$450 approx BOOKS + \$150 IPOD

The student will receive a refund of \$1,005.

* Subject to change