

E N D O F S U M M E R 2 0 0 5  
the **HAHNEMANN CENTER**

NEWS FROM THE CLINIC/COLLEGE/TRUST

✧ **Manotick, here we come!** ✧

*You may get nightmares from the photos of our massive construction project, but here they are - just be glad this is not happening to you!*

**1143 MILL STREET, MANOTICK VILLAGE**



*Changes...*

*This very special historic building, a hotel in 1859 and a bridal salon until 2005, is the new home of the Hahnemann College and Clinic.*



Our new building is being cleaned up and renovated now, with the goal (hope, need, mandate) to be ready for business just after the Labour Day weekend. Just this morning the contractors told us that the work seems to just keep multiplying, though the deadline never moves. That's right! So there is a great deal to do, in a short space of time.

We hope you will all come out and see us in our new digs. The Village of Manotick is gorgeous, with excellent restaurants, a tea room, fantastic gift shops, a salon and spa (our neighbour!) and an incredible home accessory store to spur on your creative design urges! We'll have a url shortly for you to check it all out, with photos! A map is at the end of this newsletter.

[www.homeopathy.com/manotick](http://www.homeopathy.com/manotick)



*See you all there!*

# The Hahnemann Clinic for Heilkunst

## Our On-Call Services

### **Who Are You Going to Call Between Regular Consultations When You Really Need to Talk to Someone?**

#### **Use our On-Call Practitioner Services!**

We value your health and we want to help you as much as we can. Your regular practitioner is dedicated to you during regularly scheduled appointment times. At all other times, you would normally use our On-Call Practitioner service.

The On-Call Practitioner is available each day between 9:00 am and 4:30 p.m. to deal with the following:

**1. Remedy Issues:** clarification of regarding procedures, order and timing for taking remedies, late or missing remedies, replacement remedies, etc.

**2. Healing Reactions:** clarification regarding certain reactions following the taking of remedies and whether they require further treatment

**3. Acute Situations:** emergencies that arises unexpectedly, such as an accident, an apparent infection, dental problem, or new set of symptoms

The On-Call Practitioner is fully trained and experienced in Heilkunst and has been given

several tasks to help you and your regular practitioner:

**a.** to respond as quickly as possible to all unscheduled inquiries

**b.** to schedule an emergency consultation as soon as possible to deal with issues requiring more time and consideration.

All calls and e-mails of the above nature coming into the clinic will automatically be forwarded to the On-Call Practitioner on duty that day. The On-Call Practitioner may be available immediately, but at times he or she may need to call back on the basis of urgency. The On-Call Practitioner service works on the basis of five minute time periods for technical issues (#1 above) and 15 minute time periods for other matters (#2 and #3 above). Most matters can be handled in this timeframe. If not, the On-Call Practitioner will offer you an additional time period as available that day.

#### **Fees for Using the On-Call Practitioner Service**

**1.** All questions and inquiries of a technical nature (#1 above): included in the regular consultation fees

**2.** All inquiries relating to reactions due to remedies from regularly schedule consultations (#2 above):

One inquiry (up to 15 minutes) is included in each regular 30 minute consultation fee (which will also include all remedies needed and mailing of powders by regular post - Express or Courier is extra).

Where additional time is needed, or additional inquiries occur, there is a fee of \$30 (per 15 minute period) for these professional services. This will be scheduled at a later time that day if the On-Call Practitioner is unable to provide that time due to other demands. You can also choose to have the office schedule a time on an emergency basis (if possible) with your personal practitioner at the standard rates for such consultations.

**Family Rates:** Where consultations are held for more than one person, one additional inquiry can be made for each person included in the group consultation.

**3.** All acute situations not linked to remedies given, but arise from other causes (#3 above):

These are NOT included in your regular consultation fee. The fees for this are \$30 per 15 minutes and includes all remedies and mailing of powders by regular post).

**E-mail:** Sometimes the matter can be easily dealt with and resolved by e-mail, or you may

have been given permission to contact your personal practitioner directly under certain circumstances by e-mail. In such cases, where the matter can be dealt with quickly, there is no charge, except for additional remedies and mailing. Where additional research and analysis is required, an additional fee will be billed at the rate of \$30 per 15 minutes.

### **Additional Fee Option**

If you feel you need to rely on the On-Call Services more than usual, you have the option of paying an additional fee for each regular consultation (for at least six consultations in a row) at an additional \$30 to the regular consultation fee each month.

In the case of family consultations, you have the option of also paying an additional \$15 for each extra person.

This Additional Fee option will allow you to access the On-Call Services for at least two extra calls (three in total) for the first person in the group (you can designate who this is) plus one additional call per additional person (15 minutes each) following each regular consultation. For example, one adult and two children would result in an additional consultation fee of \$60 and allow for up to four calls of up to 15 minutes each. Please let the Receptionist know if you'd like to take advantage of this option when you schedule your next follow-up.

## *Services we offer at the Hahnemann Clinic:*

HEILKUNST GENERAL TREATMENT

VETERINARY HEILKUNST

DYNAMIC BLOOD ANALYSIS

FAR INFRARED SAUNA

CHI MACHINE

SCENAR TREATMENT

DYNAMIC NUTRITIONAL ASSESSMENTS  
(STANDALONE)

ON-CALL SERVICES

EMERGENCY CONSULTATIONS  
(IN-PERSON)

DYNAMIC PHARMACY ON-SITE

PRODUCTS FOR LIFE (STORE)

## *Heather's plans:*

Heather McKenzie will maintain a presence for the Hahnemann Clinic in the east end of Ottawa, a few km from Apple Hill. She will see patients during the day on Mondays and Tuesdays, as well as Wednesday evenings. Heather also can do house calls if there is a need.

For Heilkunst consultations, including regimen, and SCENAR treatments, you don't have to drive to Manotick (though Heather will be in Manotick the rest of the week) if you are in the City or on the east side!

**HAHNEMANN  
CLINICS  
FOR HEILKUNST**

**Manotick/Ottawa:**

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**Montreal:**

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**for appointments or billing:**

HCH Reception 613-692-6950  
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**for emergencies**

**or treatment questions:**

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**HAHNEMANN  
COLLEGE  
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**Registrar:**

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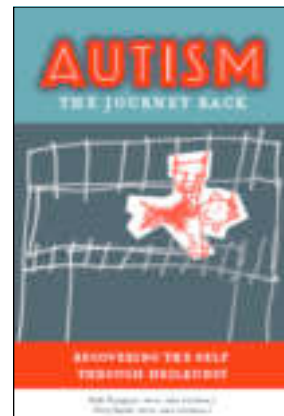
*Autism, The Journey Back; Recovering the Self  
Through Heilkunst*

is now available for purchase.

This book explains the process of Heilkunst in the treatment of autism, outlining the many causes that contribute to the diagnosis of autism. It also includes case histories (with clinical information and notes from the parents) of some of the children who have been treated, or are being treated, with Heilkunst.

If you'd like a copy, please call the Clinic at 613-692-6950 or email registrar@homeopathy.com. It is \$20 plus postage if we need to pop it into the mail for you.

Discounts are available for bulk purchases.



**Visit the Hahnemann Trust's online store!**

[www.homeopathy.com/store](http://www.homeopathy.com/store)

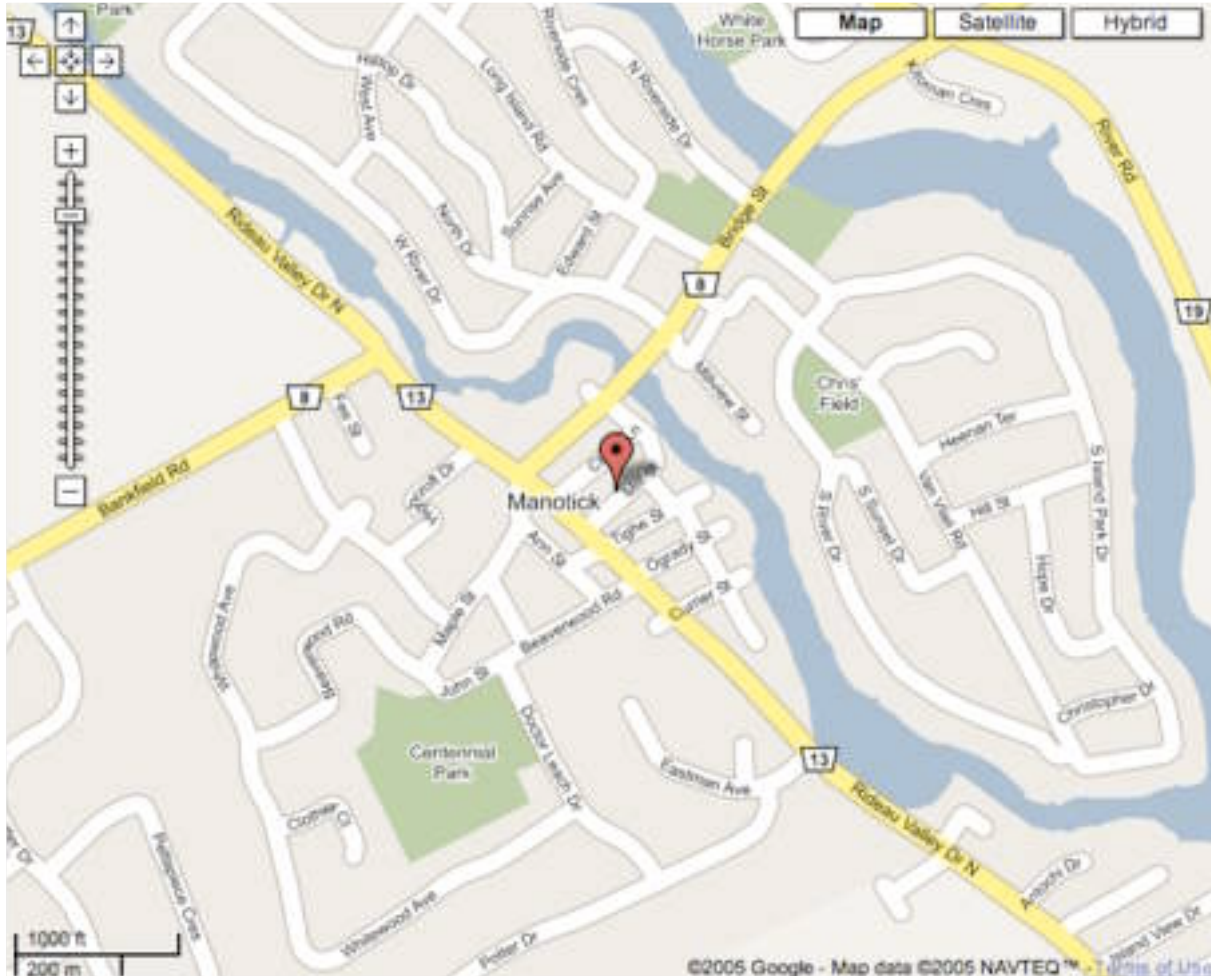
[www.heilkunst.com/store](http://www.heilkunst.com/store)

**Coming soon!**

The Hahnemann Center Trust will have an online listing of products you all have come to use and enjoy (and some new, wonderful goodies!) to make it simpler for you to order what you need when you need it. You may choose to have your products shipped with your remedies following a consultation, or at any other time that you are in need.

Profits from all sales benefit the Trust.

## Map to the new Manotick Location



**From Ottawa and west:** Take 416 south to Bankfield exit. Head east toward Manotick, until the road ends at flashing yellow light on Manotick Main St. Turn right, go through the light at Bridge Street to the second street on the left, Mill Street. 1143 is the second building on the left.

**From Ottawa and east:** From the 417 take the Riverside exit and head south. Pass the airport, go through Riverside South and you'll come to the traffic light at River Road (Riverside turns into River) and Bridge St. (Tim Hortons on left.) Turn right onto Bridge, and then left onto Manotick Main. The second street is Mill; turn left and 1143 is the second building on the left.

**From the south:** Take 416 north to Rt. 6, Roger Stevens exit. Turn east, and after a flashing yellow light look for Rideau Valley Road. Turn left, and take it into Manotick Village. A Royal Bank is on the corner of Main and Mill - turn right onto Mill St. and 1143 is the second building on your left.

**Parking:** There is parking on Mill St. from the corner of Main to the Mill itself. There is also a Municipal Parking lot visible through the trees across the street from 1143 Mill, just off Tighe St. There are spaces on Main Street as well. And there is an empty lot on Main St. between Mill St. and Clapp Lane with parking.

**NOTE:** Parking in the HCH's lot is reserved for staff and tenants only.